

Compliance Training as a Managed Service

Fully Managed Service to Develop "Unconscious Competence" of Employees in Compliance Topics

The statistics on corporate training programs show that billions of dollars are spent on training, but that translates to little improvement in employee performance. The eLearning market offers many tools, solutions, and services for compliance training. However, putting them all together in a meaningful way that works for a specific organization is often a challenge, due to a lack of resources and subject-matter expertise. Failure to conduct the training leads to incompliance that can cause legal penalties, reputational risks, customer loss, and negative financial impact.

EPAM's Compliance Training as a Managed Service includes development of eLearning programs customizable per-client and delivered through the ShareKnowledge learning platform—supervised, and continuously optimized by EPAM. This approach allows reasonable investment in the compliance training with transparent pricing of the Service based on a subscription per-user licensing model.

HOW EPAM'S COMPLIANCE TRAINING AS A MANAGED SERVICE ADDRESSES COMMON CHALLENGES ON THE WAY TO EFFECTIVE COMPLIANCE TRAINING:

TYPICAL CHALLENGES

EPAM'S MANAGED SERVICES

Strategic Alignment

Off-the-shelf training content might not be relevant and does not specifically address the organization's compliance requirements and training goals. EPAM develops bespoke learning programs tailoring content to the client's business purpose, policies and procedures, regulatory requirements and technology environment.

Engagement and Consistent Reinforcement

Existing organizational compliance content is not engaging or effective. "Box checking exercise": most employees forget an average of 90% percent of what they have learned within the first month and are unable to apply the knowledge in practice.

EPAM designs training with learning science in mind. We develop content that is engaging, easy to digest, retain and apply in real-work situations. EPAM supervises learning process, monitoring and reinforcing knowledge retention through training activities based on identified gaps.

Updates and Optimization

Lack of internal subject matter expertise to design, monitor and optimize the training.

EPAM experts continuously update and improve the training based on market insights, regulatory environment, organizational needs and learning analytics.

KEY BENEFITS OF EPAM'S COMPLIANCE TRAINING AS A MANAGED SERVICE

- Ensures employee's "unconscious competence" in compliance training topics
- · Reduces employee time spent on training
- · Optimizes training budget
- Provides program leadership, management, support and supervision
- Provides access to the training online anytime, from any device/location
- Consistent and scalable solution

TRAINING TOPICS

- Protecting Personal Identifiable Information (PII)
- GDPR, CCPA, HIPPA
- Sarbanes Oxley, FINRA
- NIST, ISO, Data & Application Security
- CMMC, CMMI, FISMA
- OSHA, EPA, NERC, NRC, FDA, CGMP

HOW EPAM'S COMPLIANCE TRAINING AS A MANAGED SERVICE BRINGS VALUE

Learning program development	VALUE GROWTH		+ 1
Learning process supervision			+
Ongoing support and continuous improvements			+
Access to data and reports required for training optimization		+	+
LMS delivery and management		+	+
Continuous content improvements	+	+	+
Content subscription	+	+	+
SERVICES	TRAINING CONTENT AS SUBSCRIPTION	TRAINING AS A SOLUTION	EPAM'S TRAINING AS A MANAGED SERVICE

WHY CHOOSE EPAM?

- **25+** Years of experience in learning technology
- 10+ Years of GRC Product engineering & consulting
- 50+ Products & solutions co-created with clients
- **450+** Global pool of SME & domain experts
- **Numerous** Accelerators & frameworks
- Serving Fortune 500 brands across multiple business sector

AWARDS

- Brandon Hall Silver Award for the Best Advance in Learning
 Management Technology for Compliance Training
- Winner of Daimler AG's Supplier of the Year Innovation award for a high-impact learning program supporting their digital transformation

CONTACT US TODAY TO LEARN MORE ABOUT EPAM COMPLIANCE TRAINING AS A MANAGED SERVICE

EL@EPAM.COM | WWW.EPAM.COM

